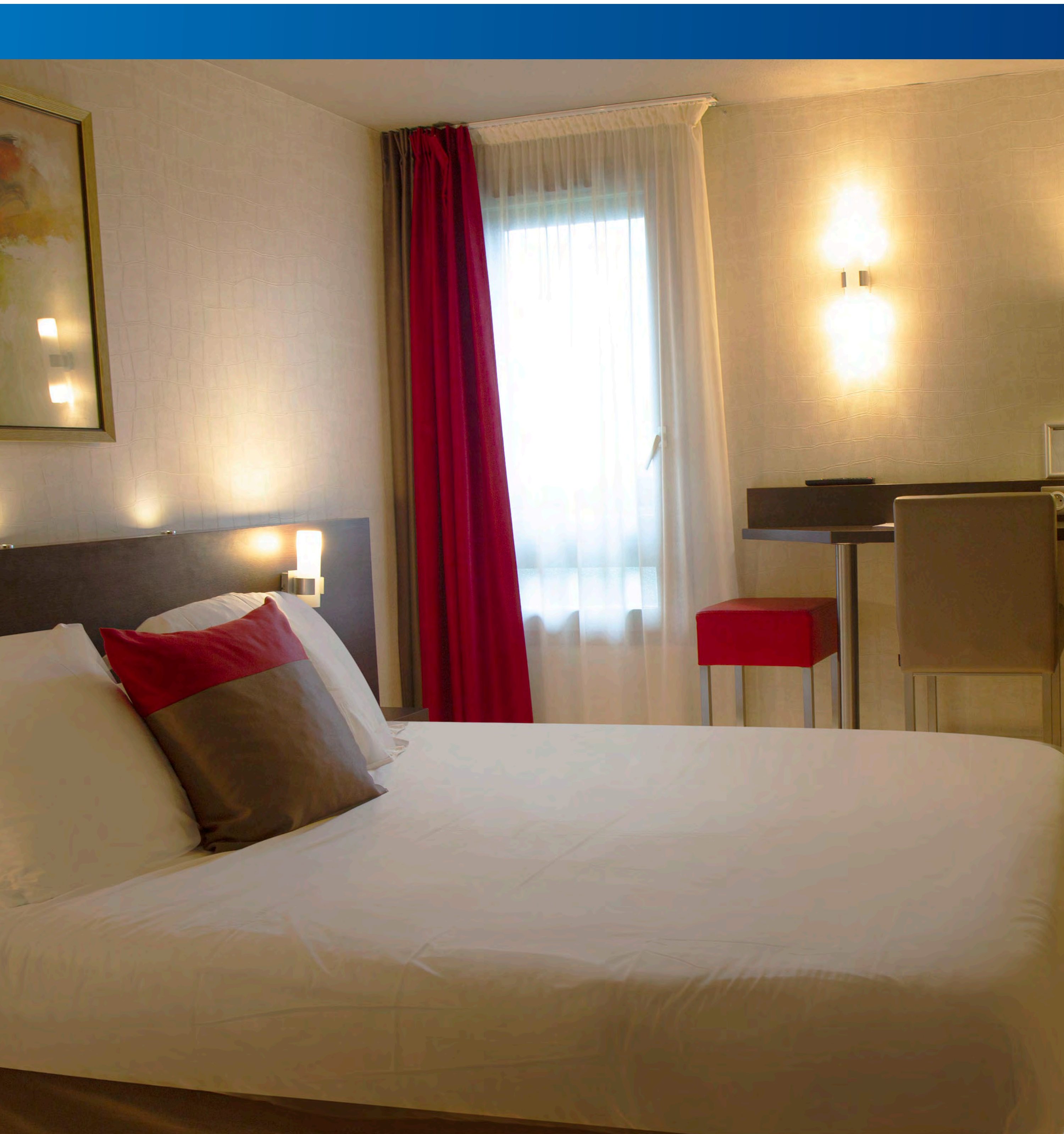




Best Western®



GUEST DIRECTORY

L'Atelier 117
Maubeuge

Each Best Western® branded hotel is independently owned and operated.

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Best Western L'Atelier 117

117 Avenue Jean Jaurès
59600 MAUBEUGE

Tel. +33(0)3 27 62 15 00
Fax : +33(0)3 27 65 64 70

Email : bestwestern@latelier117.com
www.latelier117.com

**TO CALL THE RECEPTION DESK
DIAL « 9 »
FROM YOUR ROOM**

WELCOME

We are at your disposal between **6:30am to midnight** (6:00pm to friday and sunday), to extend a friendly welcom and to be helpful in every possible way. Out of the reception's trading hours, intercom is available outside the hotel.

Arrival / Departure

Check in: 2:00pm - Check out: 12:00am

Express check out on request the day before.
Check-out time is before **12:00am**, after this time an extra charge will be applied.

Your magnetic card (your key)

Keep your magnetic card with you during your stay. You may be asked to present it to justify your presence in the hotel. It must be left imperatively at the reception desk on departure day.

Luggage assistance

You can ask for luggage assistance at the reception desk (24h/24) and leave you luggage in storage for free during your stay and on the day of your departure (until 12 hours after the check out).

General information

Coffee, mineral water, cold drinks and snacks are for sale 24/24 in distributors in the lounge of the hotel.

For any information to go to the airport, please ask at the reception to know the timetable **9**

Newspapers in French, English
At your disposal every day at Reception.

The hotel is 100% non-smoking

Please abide by this rule.

Security

For your tranquility, the hotel is under video surveillance 24/24.

The management recommends that you do not leave valuables in the rooms. A safe secure is available in your room.

TELEPHONE

For any information or complaint on the use of telecommunication facilities available to you, please go to reception in the hotel.

Hotel services

To call the reception desk **dial 9**

To make an outside call
dial 0 and 10 digits of the required number

To call abroad
dial 0 and 00 and country code
then area code and required number

To call another room
dial 4 and dial the room number
Ex : 415 for the room n°15

Emergency numbers

**In the case of medical emergency please
contact the reception desk " 9 "**

Out of the reception's trading hours dial " 7 "

Police 0 + 17

Health care 0 + 15

Fire Brigade 0 + 18

European emergency number 0 + 112

Social emergency - SAMU 0 + 115

Social childhood - child cruelty 0 + 119

S.O.S Doctor 0 + 3624
or 0 + 03 20 29 91 91

If necessary

SNCF 0 + 3635

Air France 0 + 3654

Tourism Office of Maubeuge 0 + 03 27 62 11 93

**TO CONTACT
THE RECEPTION DIAL « 9 »**

RATES TELEPHONE CALLS FROM THIS HOTEL

The rate for calls is charged per indivisible amount
of **0,45 €** VAT included.

*(rate fixed by the establishment) for periods of time
(units) vary according to the call destination, see list for
international calls).*

Calls to international landlines

Indication of unit send rates for the main
destinations (in seconds).

Geographic-area	Number pulse to the connection	Next pulse
Europe and close North America (except Alaska	1	30,7
Maghreb	1	14,1
Rest of Europe (Poland, Turkey, Gibraltar ...)	1	14,1
Africa and French Oceania	1	6,8
Central America	1	6,1
South America	1	8,0
Asia (Japan, China ...) Russia, Australia and New Zealand	1	13,8
Asia and the rest of the Pacific (India, Vietnam, ...)	1	5,9
DOM	1	27,0
Mayotte	1	17,0

Calls to mobiles

Orange/SFR- 2 units on connection, then 1 unit every
71 sec

Bouygues- 2 units on connection, then 1 unit every 52
sec

To mobiles beginning with 06.01- 2 units on connection,
then 1 unit every 46 sec

To international mobiles- extra charge applied by the
operator France Telecom, depending on the destination

Calls to Internet

1st unit on connection, then 1 unit every 331 sec

IN YOUR ROOM

On request

Additional complimentary toiletries such as: Shaving set, dental set, comb, sewing set, sanitary towels, shower cap, face cloths, towels 24/24 on request at the reception. If you forget something, do not hesitate to get closer to the reception which will indicate you where to buy the product in question.

Electric outlets

All electric outlets in your room are fuelled continually (220V).

Adapters and multi-connections chargers are available at the reception desk.

Internet

Free High Speed Secure Internet Access is available in your room. To connect : the network is

« **Best Western L'Atelier 117** ». Then follow the procedure. **For any information or assistance: dial 9**

TV

There is a large LED TV in your room with a remote control.

1 - TF1 | **2** - France 2 | **3** - France 3 | **4** - CANAL + (crypté) | **5** - France 5 | **6** - M6 | **7** - Arte | **8** - C8 | **9** - W9 | **10** - TMC | **11** - TFX | **12** - NRJ 12 | **13** - LCP | **14** - France 4 | **15** - BFM TV | **16** - CNEWS | **17** - CSTAR | **18** - Gulli | **20** - TF1 série film | **21** - L'Équipe 21 | **22** - 6TER | **23** - RMC Story + | **24** - RMC Découverte | **25** - Chérie 25 | **26** - LCI | **27** - France Info | **30** - WEO | **43** - BFM Alpes du Sud | **46** - BFM Lyon | **47** - La une (bèlge) | **48** - Tipik (bèlge) | **49** - La Trois (bèlge) | **50** - Euronews | **51** - RAI 1 | **52** - RAI 2 | **53** - RAI 3 | **55** - Bloomberg Europe | **56** - Somelife Europe | **57** - Kika | **58** - ZDF | **59** - ZDF Info

Wake up call

To be awakened by phone dial : **71** and **numbers of your walking call**. Ex : **710730** for **7:30am**. To cancel, dial **71** et **9**.

Bedding

Extra blankets and pillows are available free of charge on request at the Reception.

**TO CONTACT
THE RECEPTION DIAL « 9 »**

SERVICES

Business corner

Free Computer, high speed connection, and printing services at your disposal in the lobby 24/24.
RJ45 plugs are at your disposal too.

Credit cards

The following credit cards are accepted : Visa, American Express and MasterCard.

The small things which make us different

In your room, a welcome tray, a kettle, a bottle of water, a notepad and a pen are available.

Car park

You can find a free car park in front of the hotel.

Laundry

A laundry bag is at your disposal in your wardrobe. Iron and ironing board are available on request at the reception desk free of charge.

Fax & photocopy services

We provide the possibility of sending and receiving faxes and copying papers available 24/24 at Reception.

Rates are available at the reception desk.

Lounge Bar

The entrance to the restaurant has been transformed into an area where you can have a drink, read your newspaper, play chess, surf the internet or enjoy a relaxed dinner or lunch

Meeting area

At the ground floor, until 20 persons. More information at the reception desk.

BREAKFAST

Buffet

Breakfast is served in the restaurant as a buffet.

Week hours from **6:45am** to **10:00am**

Week-end from **8:00am** to **11:00am**

A generous breakfast is offered in our breakfast room. In fine weather we suggest that you enjoy your breakfast on the terrace. Enjoy our buffet, you will find an assortment of sweet and savory, hot drinks.

Express Breakfast

You can also have Express Breakfast composed of 1 hot drink, 1 fresh fruit, 1 fruit juice and 1 pastry

Week hours from **6:45am** to **12:00am**

Week-end from **8:00am** to **12:00am**

For early risers , the Express Breakfast is available from **5:30am** (**7:00am** during the weekend) in your room, on request at the desk the day before.

In your room

Continental Breakfast served (extra charge of **6 €**)
between 06:45am and 10:00am

Please make your order at the desk the day before.

RESTAURANT

The Restaurant is open from Monday to Sunday except Friday and Sunday evening.

Lunch from **12:00am** to **2:00pm**

Diner from **7:00pm** to **9:45pm**

Everyday we prepare gourmet and seasonal recipes. You will find the restaurant menu updated on your desk.

ROOM SERVICE

If you wish you can have dinner in your room, this service allows you to order your meal on a tray during restaurant opening hours by contacting reception.

FEED BACK

Best Western Rewards®

With your Best Western Rewards® Program, please register at reception and enjoy special benefits !

France - Europe - World Guides

Would you like to travel with us?

Connect on
www.bestwestern.fr

FeedBack

Rendez-vous on
www.bwfeedback.com
or on
www.tripadvisor.fr

We would really appreciate your comments.

Follow us

On Best Western® Hotels & Resorts :
facebook.com/BestWesternFR
instagram.com/bestwesternfrance

On Best Western L'Atelier 117
in particular :
facebook.com/latelier117maubeuge
[instagram.com/ latelier117](https://instagram.com/latelier117)

OUR COMMITMENTS IN FAVOUR OF ENVIRONMENT

Water

Inform us of any leaky faucets.

Don't leave water running needlessly. Make sure faucets are turned off securely.

Only dispose of toilet paper in the toilet.

A waste bin is provided in the bathroom for disposal of personal care products.

To conserve energy and water, during your stay bed linens and towels will be replaced every 3 days, or more frequently if needed or requested.

Please do not throw any chemical products in the toilets or in the sink, as this could seriously disrupt the water treatment process.

Waste

To facilitate sorting waste, please:

Use the bin in the room for newspapers, glass and plastic products;

Use the bin in the bathroom for other waste.

A recycle bin is provided at the Front Desk for used batteries.

Energy

Please remember to close the windows when heater is turned on. Switch off all lights when leaving your room.

SURROUNDINGS

Activity nearby

MAUBEUGE ZOO

Avenue du Parc - 59600 Maubeuge

LE MANÈGE THEATRE

Rue de la Croix - 59600 Maubeuge

MAUBEUGE-ELESMES AERODROME

Vieux-Reng - Élesmes - 59600 Élesmes

FORT DE LEVEAU MUSEUM

Rue de Mairieux - 59750 Feignies

ANTIQUE FORUM OF BAVAY (MUSEUM)

Allée Chanoine Biévelet - 59570 Bavay

MORMAL GOLF COURSE

14 Chemin d'Amfroipret - 59144 Preux-au-Sart

Maps available at reception

Reserve a Taxi

On request at the reception desk.

Tourism & recreational facilities

We will be happy to make your reservations to visit Maubeuge and its surroundings, your entertainment tickets, restaurant, rental car or shuttle airport as well.